

Utsalady Heights Owners Association Water Quality Report 2023

Consumer Confidence Report for the Year 2023

We're pleased to present to you the 2023 Annual Water Quality Report. This report is designed to inform you about the quality of the water that was provided last year. Included are details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards. We believe the information provides a valuable service to our customers.

Your drinking water is highly regulated by the EPA and is tested regularly. Keeping pace with upgraded water testing and more stringent federal standards is a challenge but one that Utsalady Heights Owners Association strongly supports. Our constant goal is to provide you with a safe source of drinking water.

Who We Are...

Utsalady Heights Owners Association is a water utility of 101 active connections and 105 authorized connections. Our Board of Directors and Water Management Committee works with Water & Wastewater Services, LLC a certified water manager, who are proud to bring you good quality water. If you have any questions or concerns regarding this water utility, your water, or this report we will be happy to answer them.

In case of emergency, please call Water & Wastewater Services, LLC our water system manager at 1-800-895-8821.

Utsalady Heights Owners Association water source consists of one single production groundwater well, which is located off Cambell Road. It is approximately 296 feet deep. After the water is drawn from the well it is stored in one of two tanks with a storage capacity of 220,000 gallons at the well site before delivery to your home.

Presence of Contaminants in Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture and residential uses.
- Radioactive contaminants, which are naturally occurring.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

Presence of Contaminants Continued....

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the number of certain contaminants in water provided by public water systems. We treat our water according to EPA's regulations.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Water Quality Data

The table below lists all the drinking water contaminants that were detected during the 2023 calendar year. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2023. The state requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Terminology

MCLG (Maximum Contaminant Level Goal): the level of a contaminant allowed in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety.

MCL (Maximum Contaminant Level): the highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible using the best available treatment technology.

AL (Action Level): the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.

ND (Not Detected)

ppm (parts per million or milligrams per liter (mg/L)): about the same as ½ an aspirin tablet dissolved in a bathtub full (50 gallons of water)

ppb (parts per billion or micrograms per liter): about the same as 1 dissolved aspirin tablet in a 100,000 gallon swimming pool.

| Inorganic Contaminants | MCL | MCLG | Utsalady Heights | Range of Detections | Sample Date | Violation | Typical Sources of Contaminant |
|--------------------------------|-------|------|------------------|-------------------------------------|-------------|-----------|---|
| Nitrate (ppm) | 10 | 10 | 2.09 | 2.09 | 2023 | NO | Runoff from fertilizer use |
| Arsenic (ppb) | 0.010 | 0 | 0.002 | 0.002 | 2019 | NO | Erosion from natural deposits; runoff from orchards |
| Manganese | 0.05 | 0 | ND | ND | 2019 | NO | Erosion from natural deposits |
| Lead & Copper | AL | MCLG | Utsalady Heights | Total # of Samples / # Exceeding AL | Sample Date | Violation | Typical Sources of Contaminant |
| Lead (ppb) | 0.015 | 0 | ND-0.0044 | 5 / 0 | 2022 | NO | Corrosion of household plumbing systems |
| Copper (ppm) | 1.3 | 1.3 | 0.0074-0.336 | 5 / 0 | 2022 | NO | Corrosion of household plumbing systems |
| Microbiological Contaminants | MCL | MCGL | Utsalady Heights | Range of Detections | Sample Date | Violation | Typical Sources of Contaminant |
| Total Coliform Bacteria | 0 | 0 | ABSENT | ABSENT-PRESENT | 2023 | YES | Naturally present in the environment |
| Synthetic Organic Contaminants | MCL | MCLG | Utsalady Heights | Range of Detections | Sample Date | Violation | Typical Source of Contamination |
| Herbicides | N/A | N/A | ND | ND | 2018 | NO | Runoff from herbicide used on row crops |
| Disinfection Byproducts | MCL | MCLG | Utsalady Heights | Range of Detections | Sample Date | Violation | Typical Source of Contamination |
| Total Trihalomethanes (ppb) | 80 | 0 | ND | ND | 2018 | NO | By-product of drinking water disinfection |
| Radioactive Contaminants | MCL | MCLG | Utsalady Heights | Range of Detections | Sample Date | Violation | Typical Sources of Contaminant |
| Gross Alpha (pCi/l) | 15 | 0 | ND | ND | 2021 | NO | Erosion of natural deposits |
| Gross Beta (pCi/l) | 50 | 0 | ND | ND | 2021 | NO | Decay of natural and man-made deposits |
| Radium 228 | 5 | 0 | ND | ND | 2021 | NO | Erosion of natural deposits |

Additional Information for Lead in Drinking Water: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Utsalady Heights Owners Association is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Additional Information for Coliform Bacteria Monitoring: Every month our system is tested for Coliform Bacteria. The sample taken in December 2023 came back positive for total coliform bacteria. We immediately took repeat samples each month. The repeat samples were unsatisfactory, and the system was then chlorinated. An investigative bacteria sample was then collected and was satisfactory. This incident was isolated and brief. We are proud that your drinking water meets or exceeds all Federal and State requirements.

Additional Information

Why does the taste and odor of my water sometimes differ? Water naturally varies in taste and odor at different times of the year. Taste and odor problems can also come from new or old pipelines, plumbing fixtures or changes in water quality. Customers may notice changes during severe winter storms, when reservoirs are low, or during hot weather. Water & Wastewater Services, LLC closely monitors such changes to ensure they do not affect the safety of the water.

Security – We all need to be careful! While Washington State’s Division of Drinking Water has never been lax regarding this issue, they have implemented more stringent guidelines to be sure that all that can be done is being done to protect your quality water. Four topics being focused on are 1) Emergency Response, 2) Sanitary Surveys, 3) Operator Certifications, and 4) Enforcement. Utsalady Heights Owners Association wholly supports the DOH in these efforts and continues to do all that can be done to maintain good quality water.

IMPORTANT WATER CONSERVATION TIPS:

EyeonWater Water Meter Software:

Be certain to sign into your eyeonwater.com account on your computer or smartphone to monitor your water usage and receive important notices. This app allows you to read your water usage and will alert you if you have a leak or backflow problem. If you are using more than 1000 gallons per week for domestic consumption (i.e. no irrigation), you may have a potential leak that can result in unforeseen home flood damage. Instructions for signing into your account are located on the UHOA website, on the Page Water Resources\References, Rules, Regulations\How to read your water meter.

Bathroom:

- Check toilets for leaks. Drop food coloring or a leak-detection tablet in the toilet tank. If color appears in the bowl, there is a leak that requires immediate attention.
- Reduce the water level per flush by installing a water displacement device in the toilet tank. A plastic bottle, weighted with water or sand works well. Never use a brick.
- Install water-saving showerheads or flow restrictors, which are available at local hardware stores and other retail outlets.
- Check faucets and pipes for leaks. A small drip from a worn washer can waste 20 or more gallons a day. Larger leaks waste even more.

Kitchen & Laundry:

- Turn the dishwasher and washing machines on only when full.
- Buy and install a faucet aerator.

Lawn & Garden:

- Water only when needed. Frequency depends on the type of plants and soil conditions.
- Water the lawn in the evening when evaporation is less likely to occur. Avoid watering during the heat of the day or when windy. Use a broom, not a hose when cleaning driveways and walkways.
- Make certain all irrigation and water features are drained in the winter to prevent freezing.